

Provider Alert # 15

June 29, 2021

HealthChoices North Central Billing and Payment Changes

Scope: This Provider Alert applies to North Central contracted providers. This is especially important for billing managers and billing supervisors.

Purpose: The purpose of this alert is to inform North Central providers of a billing and payment changes, effective July 1, 2021.

As of July 1, 2021 Community Care requires North Central providers to bill dates of service on a separate claim. Dates of service prior to July 1, 2021 must be submitted on a separate claim.

As of July 1, 2021, Community Care will generate two North Central check runs per week. Providers are not required to update their current banking information. Please see the detail below:

- A North Central check run will be generated every Thursday and capture only dates of service 7/1/21 forward.
- Dates of service billed prior to 7/1/21 will be included in a separate North Central check run, generated every Thursday.
- North Central providers' current method of payment will not change; EFT or paper check will be generated for both check runs.
- Each check run will generate an 835 or a paper remit based upon the providers' current arrangement.
- Each check run will generate a remit which is posted to Provider OnLine.

Direct questions related to this Provider Alert to the Provider Reimbursement Department at 1.888.251.2224, prompt 1.

HealthChoices Contracts:

North Central